

Townlands C of E Primary Academy

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A journey of learning in the light of God's love



February 2026

Dear Parent/Carer,

We are writing to let you know about an important update to **Operation Encompass**, the national scheme that helps schools provide timely support for children who may have been affected by domestic abuse.

From 23 February 2026, our school will receive an automatic notification from Leicestershire Police if they attend a domestic incident where a child on our school roll is present.

The purpose of this notification is to allow our staff to provide appropriate care and support for any child who may need it the next day, such as check-ins, pastoral support, or wellbeing monitoring.

Why this matters

Operation Encompass is designed to ensure schools can act quickly and sensitively when a child may have experienced something upsetting or frightening at home. It does not involve sharing information with other parents, pupils, or staff who are not directly responsible for safeguarding your child.

What this means for you

You do not need to take any action. This process will happen automatically and securely between Leicestershire Police and the school's Designated Safeguarding Lead (DSL).

If you have any worries about how your information is used, or if you would like support around domestic abuse, please contact the school's safeguarding team or visit local support services such as UAVA (0808 80 200 28) for confidential help.

If you feel your child needs extra support for any reason, including experiencing domestic abuse, please continue to reach out to your school's safeguarding team.

Thank you for your continued support as we work together to keep all children safe.

With kind regards

Mrs Anne Hawksley and Mrs Louise Martinson
Co-Headteachers

Co-Headteachers Mrs A Hawksley & Mrs L Martinson